

APPLICATION FOR SERVICE

Property Owner Names (last, first, middle initial)

Service Address

Community/ Development Name

Owner _____
Closing Date

Renter _____
(Printed) Last Name First Name
* Must have tenancy agreement completed

Mailing Address Property Owner (address, city, state, zip + 4)

Telephone Number Property Owner

Telephone Number Tenant

Email address Property Owner

Email address Tenant

As the occupant(s) of the above referenced property, I/we understand and agree I/we will properly protect Orange Tree Utility equipment (pipes, meters, boxes, and cleanouts) I/we will permit no one, but Orange Tree Staff, to have access to provided Utility equipment. I/we understand if there is loss or damage to Utility equipment due to carelessness, neglect, or misuse by persons residing in, or visiting this address, the cost to repair and or replace the equipment will be charged to my Utility Bill. I/we understand Orange Tree Utility is responsible for all equipment up to the meter. Orange Tree is responsible for maintenance and repair costs of such equipment. I/we understand equipment connected to the meter, leading to the address is my/our responsibility to maintain and repair. I/we understand tenants are temporarily at the address, any fees or costs associated to Water and Sewer service, provided by Orange Tree Utility, is the *Property Owner's responsibility*. Costs of services provided remain at this address and are not transferable. I/We understand in the event we sell the home, I/we will inform the Buyer of need to establish an account with Orange Tree Utility. My/our oversight of this obligation can result in billing problems and could cause for my/our deposit to be kept by Orange Tree. I/we understand before a closing at this address, I/we are required to provide written notification to Orange Tree Utility. I/we are aware any changes to this account must be made in writing. Orange Tree can not make changes to accounts over the phone.

I/we understand costs of services are based upon, but are not limited to, monthly consumption and base service fees. I/we acknowledge monthly bills for service are issued and have to be paid within twenty (20) days after they are mailed. I/we know every month payments have to be made for water and sewer services that are billed by Orange Tree Utility. Orange Tree Utility is not responsible for errors due to the delivery of the mail to customers. If I/we do not get a monthly bill we are required to contact Orange Tree's Customer Service staff. Orange Tree Utility cannot accept partial payment for monthly services, so I/we have to pay in full for my/our account. If I/we do not pay within twenty (20) days, Orange Tree mails Final Notices which gives me/us five (5) days to pay or our services will be disconnected. Once my/our account is locked, I/we have to pay for all past due balances and reconnection fees. I/we understand if we tampering with the water meter or service connection additional fees will be applied to my/our account and is a punishable offense. There shall be no liability of any kind against Orange Tree Utility for discontinuance of services resulting from my/our failure to pay.

All applicants are obligated to pay Orange Tree a refundable deposit. Deposits are based on an average two (2) month bill. Orange Tree audits accounts every six (6) months. Customer deposits can be refunded to accounts after twenty-five (25) months of good payment history. Annually Customers receive six (6%) percent interest, based upon the deposit on hand, credit on their monthly bill.

Driver's State / License #

Social Security Number (EIN for Corporations)

Applicant Signature Date

The provided information is true and factual. I understand by providing fictitious information disconnection of services can occur.

As the information being provided is personal I am aware Orange Tree Utility staff holds this information in a secure area and treats as confidential. Once I close my account and leave the service area, this information will be destroyed. **Applications received after closing date are subject to penalties, fines, or disconnection of service**